

Date: Thursday, 28th September 2023
Our Ref: MB/SH FOI 5950

Sid Watkins Building
Lower Lane
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Liverpool L9 7BB
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Re: Freedom of Information Request FOI 5950

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 22nd September 2023.

Your request was as follows:

1. Who is your current supplier of linen and laundry services.

[Liverpool University Hospitals currently supply the Walton Centre NHS Foundation Trusts linen and laundry services.](#)

2. Which supplier site is your linen delivered from.

[Aintree University Hospitals Laundry.](#)

3. Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04).

[Yes.](#)

4. When this contract was last tendered.

[January 2019.](#)

5. What was the OJEU reference number for the tender or the framework reference.

[2019/S 153-377475](#)

6. When is your contract up for retender.

[January 2024.](#)

7. What is your annual spend on linen and laundry services with your supplier.

[Approx £198,000 but this varies depending on usage.](#)

8. What is the weekly volume of number of linen pieces required by your hospital/s (Linen pieces can include all items on linen hire and trust owned).

[On Average 13, 500 pieces.](#)

9. Who is the key contact for the linen contract at your hospital (name, position and email address).

Head of Facilities - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email wcft.enquiries@nhs.net asking for your correspondence to be forwarded on.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5950 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information